

10 years on.....

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It's not Utrecht, but it's home

- Opened “new” ICU June 2008
- Previous facility tired, cramped, inadequate
- Increased bed numbers
- Increased space
- Improved waiting area and family meeting room
- HDU to follow in 9 months



The facility

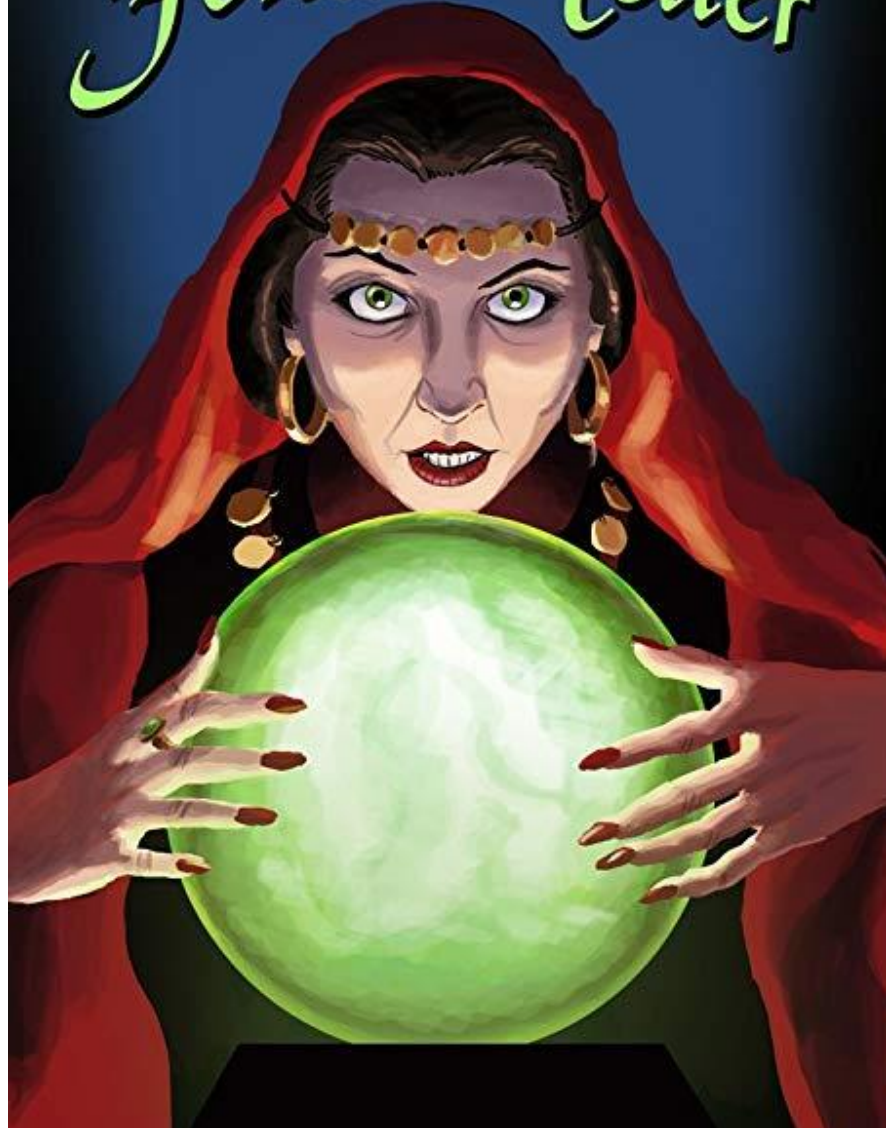
- Easiest idea to discuss
- Easy to identify what is wrong
- Harder to see what is right
- Harder still to imagine changes
- Question “this is how we do it”
- Not just about more beds, more storage, and better plumbing



The facility

- Compromises, compromises, compromises
- Need energy, enthusiasm, a vision for the future and a clear understanding of your values and goals
- What are the special things you want for your unit?
(equipment, storage, pt care, staff support)
- Not just demographics
- Staff and families are important, not just the clinical spaces

The Fortune Teller



Model of Care

- How will change in workload and staff influence the way you work, learn, teach in your unit?
- How will you integrate pt family? What extra supports may be needed?
- Are you also bringing in new IT, equipment, procedures?
- Having fought for as much “normal” as possible in your facility design, how do you take advantage of that?
- Unintended consequences
- On-going change and adaptation

Since we opened in 2008

- 6 bed HDU opened in 2009
- New 18 bed HDU planned, built, test run, then given away
- End of life care room added to 6 bed HDU
- Reception, waiting, office, tea room, change areas all different
- Delivery overhead train; smaller burns rooms & antechambers
- Increase in spines and burns, increase isolation, older and bigger pts
- Changes in model of care, team work, approach to education and safety, changes for families
- Still only staffed for 12 ICU & 6 HDU beds, increased outreach

Further from Utrecht



In 2019

- We are about to have more structural change
- Easy to focus on the things we don't have, so we need to continually find new ways to “work around” the limitations of our facilities to improve patient, family and staff experience
- If we ever get the chance to start again?

Stolen design goals (from an award winning PICU in Iowa)

to provide comfort, minimize stress, encourage hope